



MINISTRY OF FINANCE AND PLANNING  
PUBLIC SERVICE ESTABLISHMENT DIV.  
30 NATIONAL HEROES CIRCLE  
KINGSTON 4  
JAMAICA

ANY REPLY OR SUBSEQUENT REFERENCE  
SHOULD BE ADDRESSED TO THE  
FINANCIAL SECRETARY AND THE  
FOLLOWING REFERENCE NUMBER  
QUOTED:-

TELEPHONE NO. (876) 922-8600

March 9, 2007

Ref. No.: 12543<sup>VIII</sup>

Circular No. 3

Permanent Secretaries  
Heads of Department

**Re: Government of Jamaica - Bus Transportation Project**

It has come to the attention of this Ministry that from time to time some passengers travelling on the Government owned buses being operated by Bloomfield Jamaica Limited have been abusive to drivers who refuse to perform requested tasks which are contrary to the drivers' terms of employment. Some of the tasks requested by certain passengers include:

- ▶ waiting at the terminus beyond the scheduled departure time;
- ▶ stopping at certain points or gates to await persons who are late;
- ▶ stopping at points other than the designated pick-up or drop-off points along the route.

This serves to remind users of the bus system that the drivers are apprised of the routes and the various pick-up and drop-off points which have been approved by the Transport Authority for use by these buses and are instructed not to vary from these routes and points. The times of departure were set based on the estimated travel times between the starting and termination points. All these were done in an effort to ensure that commuters would be able to get to their various offices on time. It is considered disrespectful and unfair to users of the buses who make the effort to arrive at the terminus or other pick-up points on time, for the drivers to be waiting at the terminus after the fixed departure time, or making unscheduled stops to facilitate persons who are late, for whatever reason.

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March 9, 2007

Permanent Secretaries  
Heads of Department

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Passengers are therefore requested to desist from interfering with the drivers in the performance of their duties as any deviation on their part from the set routes and departure times will be regarded as a breach of their terms of employment and will result in strong disciplinary actions being taken against them.

Kindly ensure that the contents of this circular are brought to the attention of all persons who use the buses.



Colin Bullock  
Financial Secretary

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