



ANY REPLY OR SUBSEQUENT REFERENCE SHOULD BE ADDRESSED TO THE
FINANCIAL SECRETARY AND THE FOLLOWING REFERENCE NUMBER QUOTED -

Telephone No 92-28600-16
Website <http://www.mof.gov.jm>
Email info@mof.gov.jm

MINISTRY OF FINANCE & PLANNING
30 NATIONAL HEROES CIRCLE
P.O. BOX 512
KINGSTON
JAMAICA

Circular No. 5

Ref. No 55/99

May 8, 2013

Permanent Secretaries
Heads of Departments
Chief Executive Officers

Grievance Policy for the Public Sector

Reference is made to the Ministry of Finance and Planning's Circular No. 28 dated August 20, 2010, which solicited comments/advice on the Draft Grievance Policy for the Public Sector.

In this regard, please find attached the "**Grievance Policy for the Public Sector**" for implementation. The objective of this policy is to provide the framework for employees' grievances being dealt with fairly and expeditiously, in an effort to promote good employee/management relations whilst contributing to industrial harmony in the Public Sector.

The Policy is applicable to all Ministries, Departments, and Agencies (MDAs) and should be brought to the attention of **ALL** members of staff in the entities under your purview. In instances where there are existing policies, the entities should ensure that these policies are aligned to the **Grievance Policy for the Public Sector**.

For further clarification, please contact the Industrial Relations Unit, Public Service Establishment Division, of the Ministry of Finance and Planning

The Policy can be accessed electronically on the Ministry's website at www.mof.gov.jm.



Devon Rowe
Financial Secretary