

# WHAT'S

IN IT  
FOR ME?

## MOTIVATED WORKFORCE

The Ministry of Finance and the Public Service (MOFPS) will be transformed during the next five years through a new strategic road map that is **Driven by Service Excellence**. The road map will streamline MOFPS services around five (5) tenets to produce a more effective service delivery, using reliable data. These tenets are **Technology-Driven Solutions, a Motivated Workforce, Efficiency in Service Delivery, Customer Service Focus and Evidence-Based Policies and Programmes**. All of these initiatives work to establish a clear roadmap that is fueled by service excellence.

To be Driven by Service Excellence the MOFPS must be equipped with a Motivated Workforce who are willing and able to efficiently fulfil the ministry's targets. Therefore, the ministry is committed to fostering a holistic environment for staff through staff engagement and training. This will in turn increase productivity levels, reduce absenteeism and improve performance management. This tenet will also guarantee a team of competent staff who are equipped and motivated to function holistically.



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## WHAT YOU SHOULD REMEMBER:

- A motivated workforce will effectively execute the ministry's targets.
- The MOFPS is committed to empowering staff through engagement and training.
- A motivated workforce will increase productivity levels and reduce absenteeism.
- A workforce that is being empowered to grow personally and professionally will be better equipped to meet their performance targets.
- There are 5 tenets to the driven by service excellence strategic road map.

## WHAT'S IN IT FOR ME?

You can be part of a motivated workforce with a shared vision. The Ministry is set on achieving its performance targets and ultimately contributing to the realisation of Vision 2030 which will benefit all Jamaicans.

The Ministry of Finance and the Public Service is a centre of excellence that is committed to building a resilient and motivated task force that is equipped with executing its mission and vision.