

WHAT'S IN IT FOR ME?
**NEW PUBLIC SECTOR
 COMPENSATION SYSTEM**

**HIGH-QUALITY
 SERVICES
 FOR
 CITIZENS**



Increasingly, Jamaicans are demanding better quality services from government entities. In response, the Government of Jamaica (GOJ) has been on a sustained path of modernising the operations of the public sector. In 2017, the GOJ announced the establishment of the Transformation Implementation Unit (TIU) to spearhead the implementation of projects to improve the operations of the Government. The TIU has developed, through consultation, and is implementing a five-pillar programme to realise **“a modern public service that is fair, values people and consistently delivers high-quality services”**.

WHAT YOU SHOULD REMEMBER:

<p>THE GOJ IS COMMITTED TO THE TRANSFORMATION OF THE PUBLIC SECTOR.</p>	<p>CITIZENS AND EMPLOYEES ARE AT THE HEART OF THE PUBLIC SECTOR TRANSFORMATION PROGRAMME.</p>
--	--

The public sector transformation programme has six outcomes:

1. Effective customer service is delivered consistently through a service delivery methodology that puts decision-making closer to the customer.
2. Knowledge-based workers are trained, developed and competitively compensated.
3. e-Government Transformation – a Digital Government.
4. Strong external relationships and partnerships are built and maintained.
5. Processes are streamlined through data sharing and integration.
6. An innovative, proactive and productive public administration.

SATISFIED EMPLOYEES + SATISFIED CUSTOMERS = A GREAT PLACE TO WORK

