

WHAT'S IN IT FOR ME?



SHARED CORPORATE SERVICES

The Government of Jamaica (GOJ) is streamlining certain administrative and support functions within the public sector to improve its operations, reduce transactional costs and enhance service delivery for Jamaicans through the implementation of Shared Corporate Services (SCS). **Shared corporate services involve the consolidation of selected administrative and support functions performed in each Ministry, Department or Agency (MDA).** The implementation of SCS, will enable MDAs to focus more on their core functions which should improve the delivery of quality services to Jamaicans.

Under Phase One of the Public Sector Transformation Programme, pilots have been successfully completed for Human Resource Management, Internal Audit, Payroll, Finance and Accounts and Procurement Administration. Under Phase Two of the Programme, the permanent SCS Department will be established. The other areas identified for inclusion in SCS are Information and Communication Technology, Asset Management, and Public Relations.

WHAT YOU SHOULD REMEMBER:

- ▶ SCS involves the consolidation of administrative and support functions performed by MDAs.
- ▶ SCS will improve internal efficiency and effectiveness.
- ▶ Through SCS, MDAs will be able to focus more on their core functions which will improve customer service delivery.

WHAT'S IN IT FOR ME?

With routine administrative tasks centralised under SCS, you will have more time to focus on your core responsibilities and make a bigger impact in your role.

The Ministry of Finance and the Public Service is a premier service excellence hub that prioritises technology-driven solutions that drive government efficiency.