

WHAT'S

IN IT

**FOR
ME?**

TECHNOLOGY-DRIVEN SOLUTIONS

The Ministry of Finance and the Public Service in its attempt to be **Driven by Service Excellence** is leading Jamaica into a modern digitised era. This is being achieved through **Technology-Driven Solutions** that focus on the automation of workflow processes and improved Information and Communications Technology (ICT) infrastructure. This will ensure that the MOFPS is up-to-date with the latest technologies needed to efficiently and effectively execute the programmes and policies within the Ministry. The full roll-out of a technology-driven work environment will require the use of improved tools and equipment, bandwidth and cybersecurity.



WHAT YOU SHOULD REMEMBER:

- A technology-driven work environment will make service delivery easier and more efficient.
- Jamaica is moving towards a technology-driven society.
- The MOFPS is improving its service delivery by expanding its technological capabilities to include ICT infrastructure and automation of workflow processes.
- A technology-driven environment will assure the MOFPS remains competitive on the global stage.
- Technology-driven solutions is one of the 5 tenets to the driven by service excellence strategic road map.

WHAT'S IN IT FOR ME?

You can expect seamless service delivery when the technology is being utilised to ensure your needs are fulfilled efficiently and effectively.

The Ministry of Finance and the Public Service is committed to remaining globally competitive while fulfilling the needs of its customers through technological advancements.

