

**FISCAL SERVICES LIMITED  
ANNUAL REPORT  
FOR FINANCIAL YEAR ENDED MARCH 31, 2009**

## **INTRODUCTION**

1. The matter for tabling in the Honourable Houses of Parliament is the Annual Report for Fiscal Services Limited (FSL) for the financial year ended March 31, 2009.

## **OVERVIEW**

2. FSL was incorporated in Jamaica under the Companies Act as a limited liability company on April 15, 1985 but commenced operations in April 1986. The Entity provides a full range of computer services to the Ministry of Finance and the Public Service (MFPS), chiefly its revenue departments and other government entities. Services include software & hardware development, network communication, quality assurance and testing, and technical support. Costs, including capital requirements, are funded primarily by the Government via subventions and grant allocations.

## **DISCLOSURES**

### **Auditors' Report**

3. The Auditors, PricewaterhouseCoopers (PwC), indicated that their audit of the Company's financial statements for 2008/09 was conducted in accordance with International Standards on Auditing. PwC noted that the financial statements were prepared in accordance with International Financial Reporting Standards and complied with the provisions of the Jamaica Companies Act. The auditors also indicated that proper accounting records were kept and that the financial statements prepared give a true and fair view of the financial position of the Company as at March 31, 2009.

### **Compensation to Senior Executives**

4. Pursuant to the Second Schedule (Part 1) of the Public Bodies Management and Accountability (2001), Act, details of the compensation packages for senior executives are included in the Annual Report. Appendix 1 attached shows that the compensation package paid to the executive management team amounted to \$45.54 million for 2008/9, and accounted for approximately 8.63% of staff costs. Individual packages ranged from \$3.03 million to \$9.38 million paid to the Managing Director.

## **OPERATIONAL HIGHLIGHTS**

5. During the year, FSL continued the development of systems and the provision of support services that facilitated communication access for all locations of Revenue Services Departments

(RSD) across the island. A number of systems were implemented, while others were enhanced to increase operational efficiencies.

The following are highlights on project activities.

<p><b>Tax Reminder System</b></p>	<p>The system was developed to advise the Tax Administration’s Clients (Taxpayers), via text messages, of issues, events or transactions requiring their attention. During the review period FSL completed the first phase of the system, including reminder notices in relation to GCT returns, motor vehicle registrations and certificates of fitness. The tender process to select the service provider for the delivery of the text messages was finalized during the year and the facility became available at the end of June 2009.</p>
<p><b>E-Filing &amp; E-payment Systems</b></p>	<p>The successful deployment of the first phase of the E-filing system during the third quarter of the fiscal year is seen as a major achievement. This system is accessible by taxpayers through Tax Administration’s Tax Portal and allows them to submit GCT and SCT returns over the internet in a safe and secure environment.</p>
<p><b>Ministry of Energy, Mining &amp; Telecommunication’s (MEMT) Cashiering System (MICASH)</b></p>	<p>The MICASH was developed for the MEMT in the financial year. The primary objective of the system is to expedite the cashiering process through the use of automated facilities. This includes, receipt printing (and reprinting), payment cancellation and refunds, cashier start-up and end-of-day close-off and balancing and security features incorporating supervisor overrides.</p>
<p><b>Automated Motor Vehicle System (AMVS)</b></p>	<p>This system was designed to capture data on motor vehicles and their owners; facilitate the production of titles for motor vehicles; provide reporting information as needed; facilitate easy identification and location of a vehicle by owner’s name, TRN, chassis number, or licence plate; among other things. A number of enhancements were implemented to further improve the interface with the Customs and the cashiering systems. Activities were also in progress to define and analyse requirements for a new motor vehicle title printing solution.</p>
<p><b>Integrated Computerized Tax Administration System (ICTAS)</b></p>	<p>Development of the ICTAS began in 1998 – under the Government’s Tax Administration Reform Programme (TAXARP). The system essentially seeks to provide a single integrated facility for tax type registration, taxpayer and revenue accounting, payments and returns processing, compliance and delinquency control, taxpayer classification, audit, assessment and case management. A major system enhancement was developed and implemented in relation to the “2008/09 Tax Amnesty”. Also full migration of the system to a new operating system (Linux) and current data base management system (Informix) were achieved.</p>

